



Caring for Your Flooring

Ceramic Care

- **Wash regularly-** Washing tiled floor regularly with a manufacturer's recommend cleaning solution will remove dirt and grit. *We carry different cleaning brands for ceramic care
- **Vacuum or sweep regularly-** It is especially beneficial to vacuum or sweep before washing.
- **Wipe spills immediately-** This will prevent grout joints from becoming discoloured from spilled liquids.
- **Grout care-** For easier upkeep, we recommend sealing grout with Advanced Grout Seal.
- **Never wax glazed ceramic tile.**

Vinyl Sheet & Luxury Vinyl Plank/Tile Care

- **Vacuum or sweep regularly-** This will remove dirt or grit, however, avoid using a beater bar.
- **Wash floor occasionally-** Use manufacturer's recommended **PH neutral** cleaners to avoid stripping the finish, or leaving a hazy residue. * We carry different brands of PH neutral cleaners, as well as Once N' Done no rinse cleaner.
- **Wipe up spills immediately.**
- **Never use abrasive cleaners, soaps, paste waxes, or solvents on your vinyl floor.**
- **Never use "mop and shine" products on your floor-** They may leave a residue behind.
- **Install pads under furniture legs-** This will prevent scratches/dents to the floor surface. Pads should be replaced regularly.
- **Use plastic matting under rolling chairs to protect the floor from scratching.**
- **Avoid rubber-backed mats-** Rubber backed mats can cause discoloration of vinyl flooring.
- **Close drapes/blinds during hours of direct sunlight-** Sunlight can cause discolouration of the floor.

Laminate/Cork/Leather Care

- **Vacuum or sweep regularly-** This will keep dirt and debris off of the surface, preventing wearing of the protective layer.
- **Wash floor occasionally-** Use the manufacturer's recommend cleaner to avoid stripping the finish or leaving a hazy residue. * We carry different brands of recommend cleaners.
- **Use door mats at all entrances-** This will prevent dirt and grit from being tracked onto the floor surface.
- **Maintain Humidity levels-** Be sure to keep humidity between 45-55% to avoid cupping and gapping
- **Install pads under furniture legs-** This will prevent scratches/dents to the floor surface. Pads should be replaced regularly.



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Carpet Care

- **Vacuum regularly-** This will prolong carpet life, and enhance appearance by preventing soil from embedding into the carpet fibres. Vacuum medium to high traffic areas at least twice weekly, and the entire house at least once a week. Use a vacuum with a rotating brush, or beater bar for cut pile carpets. Avoid using a beater bar on looped pile or wool carpets.
- **Remove stains immediately-** Begin by removing as much of the food spill as possible by gently scraping with a spoon or dull knife. Use Rotostatic Stain Remover, followed by water. **Blot** using a paper towel or cloth, working from the outer edge of the stain towards the center. **DO NOT** rub or scrub.
- **Use mats or runners at entrances- This will reduce soil and moisture to carpeted areas.**
- **Use furniture coasters-** This will distribute the weight of the heavy items to avoid crushing.
- **Close drapes/blinds during hours of direct sunlight-** Sunlight can cause discolouration
- **Have your carpet professionally cleaned-** Professional cleaning, according to the manufacturer's instructions is typically **required** for warranty purposes every 18-24 months to refresh the carpets appearance.
- **SmartStrand Carpet-** SmartStrand is a special type of fibre, so it is important that you use water to clean the carpet, rather than putting using any kind of chemicals. Cleaning with hot water extraction is the best way to keep your SmartStrand carpet looking great. Also make sure to inform professional cleaners if your carpet is a SmartStrand.

Hardwood Care

- **Vacuum or sweep regularly- This is an effective way to keep your hardwood clean.**
- **Clean/wipe spills immediately-** Never over wet hardwood floors as excessive water/liquid can cause damage. If required, a slightly damp mop can be used if you are sure to dry the floors. *Use manufacturer's recommend cleaning products, or the Woodpecker cleaning kit
- **Use doormats at all entrances-** This will keep dirt, debris and grit that could damage the finish of the hardwood floor at a minimum.
- **Keep heels or shoes with athletic spikes away from your hardwood.**
- **Avoid us of wax-based cleaners, hard detergents, and abrasive or steel wools.**
- **Maintain humidity levels-** Be sure to keep humidity levels between 40-50% to avoid cupping and gapping.
- **Install pads under furniture legs-** This will help prevent scratches to the floor surface. Pads should be changed regularly.
- **Close drapes/blinds during hours of direct sunlight-** Sunlight can cause discolouration to the floor.

We carry most manufacturer's recommended cleaners, polishes and repair kits at our store. If you have any questions, please contact us at 905-957-7779

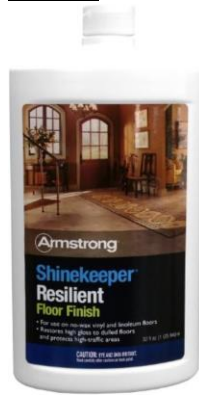
Luxury Vinyl



Once N' Done



Karndeal Clean



Shinekeeper



Ultra Clean

Hardwood



Woodpecker



Renu



Ultra Clean

Ceramic & Porcelain



Once N' Done



Ultra Clean



Stone & Grout Cleaner and resealer



Grout Sealer

Carpet



Roto Carpet Stain Remover

Vinyl Sheet



Once N' Done

Cork



Woodpecker

Laminate



Woodpecker



Ultra Clean

Furniture Floor Protectors



**The following products are available for purchase at Bert Vis Flooring.
For any questions in regards to pricing and floor care please contact:
905-957-7779**