

Caring for Your Flooring



Ceramic Care

- **Wash regularly** - Washing tiled floor regularly with a manufacturer's recommended cleaning solution* will remove dirt or grit.
 - Recommended cleaning products: Once n' Done
- **Vacuum or sweep regularly** - It is especially beneficial to vacuum or sweep before washing.
- **Wipe spills immediately** - This will prevent grout joints from becoming discoloured from spilled liquids.
- **Grout care** - For easier upkeep, we recommend sealing your grout with Advanced Grout Seal.
- **Never wax glazed ceramic tile**

Vinyl Sheet & Luxury Vinyl Plank/Tile Care

- **Vacuum or sweep regularly** - This will remove dirt or grit, however avoid using a beater bar.
- **Wash floor occasionally** - Use the manufacturer's recommended cleaner to avoid stripping the finish or leaving a hazy residue*. We carry different brands as well as the Once n' Done no rinse cleaner.
- **Wipe up spills immediately.**
- **Never use abrasive cleaners, soaps, paste waxes, or solvents on your vinyl floor.**
- **Never use "mop and shine" products on your floor** – They may leave a residue behind.
- **Install pads under furniture legs** - This will prevent scratches/ dents to the floor surface. Pads should be replaced regularly.
- **Avoid rubber-backed mats** - Rubber-backed mats can cause discolouration of vinyl flooring.
- **Close drapes/blinds during hours of direct sunlight** – sunlight could cause discoloration of the floor.

Laminate/Cork/Leather Care

- **Vacuum or sweep regularly** - This will keep dirt and small debris off the surface, preventing wearing of the protective layer.
- **Wash regularly** - Use the manufacturer's recommended cleaner to avoid stripping the finish or leaving a hazy residue*. Bert Vis Flooring carries many of the suggested cleaning products.
- **Use doormats at all entrances** - This will prevent dirt and grit from being tracked onto the laminate.
- **Maintain humidity levels** - Be sure to keep humidity levels between 45-55% to avoid gapping and cupping.
- **Install pads under furniture legs** - This will help prevent scratches to the floor surface. If they do occur, dents or scratches can be touched up using laminate repair kits*. Pads should be replaced regularly.

We carry most manufacturers' recommended cleaners, polishes, and repair kits at our store. If you have any questions, please give us a call at 905-957-7779.

Caring for Your Flooring



Carpet Care

- **Vacuum regularly** - This will prolong carpet life and enhance appearance by preventing soil from embedding in the carpet fibre. Vacuum high traffic lanes daily, medium to high traffic area at least twice weekly, and the entire house at least once a week. Use a vacuum with a rotating brush or beater bar for cut pile carpet. Avoid using a vacuum with a beater bar on loop pile or wool carpet.
- **Remove stains immediately** - Begin by removing as much of a food spill as possible by gently scraping with a spoon or dull knife. Use Rotostatic Stain Remover, followed by water. BLOT using a paper towel or cloth, working from the outer edge of the stain towards the center. DO NOT rub or scrub.
- **Use mats or runners at entrances** - This will reduce soil and moisture to carpeted areas.
- **Use furniture coasters** - This will distribute the weight of heavy items to avoid crushing.
- **Close drapes/blinds during hours of direct sunlight** – sunlight could cause discoloration of the floor
- **Have your carpet professionally cleaned** - Professional cleaning according to manufacturer instructions is typically required for warranty purposes every 18 to 24 months to refresh carpet appearance.
- **SmartStrand Carpet**- SmartStrand is a special kind of fibre, so it's important that you use water to clean the carpet rather than putting any chemicals onto your carpet. Cleaning with hot water extraction is the best way to keep your SmartStrand carpet looking great. Also make sure to inform professional cleaners if your carpet is SmartStrand.

Hardwood Care

- **Vacuum or sweep regularly** - This is an effective way to keep your hardwood clean and dry.
- **Clean/wipe spills immediately** - Never over-wet hardwood floor as excessive water/liquid can damage it. If required, a slightly damp mop can be used if you are sure to dry the floor.
 - Use manufacturer's recommended cleaning products or the Woodpecker cleaning kit.
- **Use doormats at all entrances** - This will keep dirt, debris, and grit that could damage the finish of hardwood floor at a minimum.
- **Keep heels or shoes with athletic spikes away from your hardwood floor.**
- **Avoid use of wax-based cleaners, harsh detergents, abrasives or steel wool.**
- **Maintain humidity levels** - Be sure to keep humidity levels between 40-50% to avoid gapping and cupping.
- **Install pads under furniture legs** - This will help prevent scratches to the floor surface. Pads should be replaced regularly.
- **Close drapes/blinds during hours of direct sunlight** – sunlight could cause discoloration of the floor.

We carry most manufacturers' recommended cleaners, polishes, and repair kits at our store. If you have any questions, please give us a call at 905-957-7779.